



# Client Case Study – ▶ Training and Facilitation

3,000+ Employees

Private, Non-Profit

Industry: Applied Science and Technology

**This large, complex organization encountered capacity challenges within their Organizational Development team. When internal customers needed an impactful training experience, we stepped in to facilitate several experiences.**



- We began with facilitating two sessions, Developing Team Agility and Activating Change. The sessions, complete with video and hands-on experiences, helped the team members identify business realities that created the need for change and helped them take positive action within their areas of control.
- Additionally, we facilitated a team building event which allowed the group to revisit and refresh their current strategy and commit to developing a supportive culture. We facilitated pre-work assignments, icebreaker activities, lead the group through creating a SWOT analysis, and structured a fun and creative values activity.
- We also reviewed a variety of literature for first-time manager self-guided study development and prepared an outline with reference materials.

**Client Testimonial:**

- “Committed and client-focused is how I describe Rachel in a nutshell. I contracted her services ... to design and facilitate a session for one of our leadership teams. Rachel had the ability to listen intently to what was needed by our internal client, develop a customized, practical solution, and deliver an engaging and impactful learning session. Rachel made sure that she represented our team well with integrity and care, to what ultimately was a challenging assignment. I have been impressed with her wide range of capabilities, appreciate her focused approach, would work with her again given the opportunity, and highly recommend her as a leader and consultant.”

